

Greenplate Pty Ltd warrants all component parts for a period of twenty-four (24) months from the date of purchase from Greenplate's factory.

Our warranty covers labour charges for parts replacement for a period of three (3) months from the date of purchase.

Greenplate Pty Ltd warranty does not cover mileage, travelling time or any after hours charges or costs, unless prior arrangements have been approved in writing.

## PROCEDURE TO INITIATE WARRANTY WORK

- Advise Greenplate of the suspected problem, location and serial number.
- Obtain an Official Order Number from Greenplate.
- Any parts required will be forwarded to you on a Greenplate invoice.
- The faulty parts are to be returned to Greenplate within 14 days, stating the problem, serial number, location and date of purchase details.
- A credit or replacement will be issued upon the receipt of faulty parts.

**Please note:** All repairs are to be carried out by **Qualified Personnel Only**.  
Warranty voided by unauthorized repairs.

If labour charges are to be covered under warranty by Greenplate the procedure is as follows:

- Contact Greenplate and provide a quotation for the works to be carried out.
- Obtain approval from Greenplate for the works to be carried out by the nominated person or company.
- Provide an invoice to Greenplate upon completion of repair.
- Greenplate will arrange payments to be made.