

Subject to the following conditions, Greenplate Pty Ltd or its approved contractors undertakes to carry out any necessary repairs on a consumer product without charge for parts and labour during the specified herein commencing from the date of commissioning of the system. The warranties offered by Greenplate Pty Ltd are in addition to all other rights available to the consumer under any applicable statute.

PRODUCT ITEM	WARRANTY DURATION (YEARS)	
Batteries	2	2 year full parts and 12 months labour replacement warranty
Electronics	5	5 year full parts and 12 months labour replacement warranty
Cooking Plate	5	5 year full parts and 12 months labour replacement warranty
Cabinet	L/T	Lifetime structural warranty terms and conditions apply

TERMS AND CONDITIONS FOR WARRANTY

- The warranty only applies to a defect in design, materials, installation by Greenplate of Greenplate Solar Barbecue System supplied by Greenplate and purchased in Australia, providing that the product:
 - ☐ Has been used in accordance with the manufacturer's instructions contained in the operation instructions.
 - ☐ Has not been damaged by an accident or subjected to misuse, neglect or abuse.
 - ☐ Has not been damaged or destroyed through the use of an accessory, component or item of equipment not supplied by Greenplate Pty Ltd.
 - ☐ Has not been damaged or destroyed by storm, fire, flood, vandalism, Acts of God, earth, war, vermin or foreign matter.
 - ☐ Has not been tampered with or repaired by anyone other than authorised Greenplate service personnel.
- The warranty does not extend to damage or deterioration to the Greenplate Solar Barbecue System caused by corrosive atmospheric conditions (including sea salt).
- Greenplate is not responsible for incidental or consequential damages of any kind, including but not limited to lost profits, downtime, goodwill or damage to equipment or property.
- The customer must report all faults at the earliest instance.
- Greenplate Pty Ltd reserves all rights to repair or replace any faulty components.
- If service inspection reveals that the unit is in good working order and condition and the alleged fault is caused by incorrect operation, the party requesting the service shall be liable for the service fee charged by Greenplate or its authorised service personnel.
- Subject to any warranties implied by statute, at no time will Greenplate be liable for any economic loss consequent upon the failure of the product.
- Greenplate Pty Ltd warranty does not cover mileage, travelling time or any afterhours charges or costs, unless prior arrangements have been approved in writing.

PROCEDURE TO INITIATE WARRANTY WORK

- ☐ Advise Greenplate Pty Ltd of the suspected problem and location.
- ☐ Obtain an Official order Number from Greenplate Pty Ltd to cover labour costs which may be incurred.
- ☐ Any parts required will be forwarded to you on a Greenplate Pty Ltd invoice.
- ☐ The faulty parts are to be returned to Greenplate Pty Ltd within 14 days, stating the problem, serial number, location and date of purchase details.
- ☐ A credit or replacements will be issued upon receipt of faulty parts.

Please note: All repairs are to be carried out by **Qualified Personnel Only**.
 Warranty voided by unauthorized repairs.