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**Quality Management Statement**

Greenplate Pty Ltd specializes in the Manufacturing of High-Quality Energy Efficient Electric and Solar Electric BBQ products. It is our policy to ensure that any work carried out within the scope of the business complies with the Quality Management System, applicable regulatory legal requirements and to comply with all relevant safety standards.

Greenplate Pty Ltd was established in 2004 to provide premium BBQ solutions to the market. We are based in Capalaba Queensland. Quality is important to our business because we value our customers. We strive to provide clients with our BBQ products and services within agreed timeframes which meet and exceed their expectations. Greenplate is committed to the continual improvement of its performance by the monitoring of quality issues and through involvement with customers, suppliers, regulatory authorities and the community.

We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our organization: -

* We strive to provide products and services of the highest possible quality.
* Source Australian made products and supplier wherever feasible.
* Maintain existing customers through ongoing sales and a commitment to service.
* Encouraging referrals to new and potential clients through our quality service, products, and pricing.
* Constantly investing in the training and development of staff, equipment, and company growth.
* Reward shareholders for their time and investments.
* Reward our staff for their efforts.
* Provide the funds to support future operations, research projects and company growth.
* Provide a stable and enjoyable workplace for the entire team.

To assist with the above, a detailed quality management system has been implemented and is followed by the entire Greenplate team which meets the requirements of ISO 9001:2015.

Management review meetings are conducted annually to discuss results from previous audits or corrective actions. This ensures all management representatives are aware of any major changes or issues relating to the Quality Management System.

Compliance and improvement are monitored by process measures and internal audits and is maintained by the timely implementation of preventive and corrective actions.

Meeting these standards is the responsibility of the entire team. Greenplate is therefore committed to working with all shareholders and management to support effective operation of the company’s Quality Management System and the achievement of goals and specific Quality Objectives.

Jazz Singh has been appointed as the Management Representative for the purposes of the quality management system. The Management Representative has the full support of Greenplate Pty Ltd to establish, implement and maintain the quality management system in accordance with this manual, ISO 9001:2015 and other applicable regulations, standards and guidance.

  22/05/2024

Sign: Date:

Endorsement of the Quality Policy and Management Representative

Peter Hurley

Managing Director