

## **Quality Management Statement**

Greenplate Pty Ltd is a trusted Australian manufacturer, proudly specialising in high-quality, energy-efficient Electric and Solar BBQ products. Since our establishment in 2004 in Capalaba, Queensland, we have been committed to delivering premium outdoor cooking solutions that are sustainable, reliable, and built to exceed expectations. At Greenplate, quality is fundamental to our business philosophy. We are dedicated to ensuring that all work performed within the scope of our operations complies with our Quality Management System (QMS), all applicable legal and regulatory requirements, and relevant safety standards.

Our commitment to customer satisfaction and continuous improvement is reflected in the following principles:

- Delivering superior products and services that consistently meet or exceed customer expectations.
- Prioritising the use of Australian-made materials and suppliers wherever possible.
- Nurturing long-term client relationships through exceptional service and ongoing support.
- Growing our customer base through referrals driven by our reputation for quality, value, and service.
- Continuously investing in staff development, equipment upgrades, and company innovation.
- Recognising the contributions of our shareholders and staff by rewarding their dedication.
- Allocating resources to support future operations, design projects, and business expansion.
- Fostering a safe, stable, and enjoyable workplace for all team members.

To support these objectives, Greenplate has implemented a comprehensive Quality Management System aligned with the requirements of **ISO 9001:2015**. This system is actively followed by all team members and is integral to our operational success.

Annual management review meetings are held to evaluate performance outcomes, audit findings, and corrective actions. These sessions ensure that leadership remains fully informed and responsive to any issues affecting the QMS. Ongoing compliance and improvement are measured through internal audits, performance indicators, and timely execution of preventive and corrective actions. Maintaining these standards is a shared responsibility, and every team member plays a vital role in achieving our quality goals.

**Alex Kimmins** has been appointed as the Management Representative for the Quality Management System and is fully empowered to oversee its implementation and continuous alignment with ISO 9001:2015 and all relevant regulatory requirements.

Peter Husley

29/05/2025

Date:

Sign: Endorsement of the Quality Policy and Management Representative Peter Hurley Managing Director